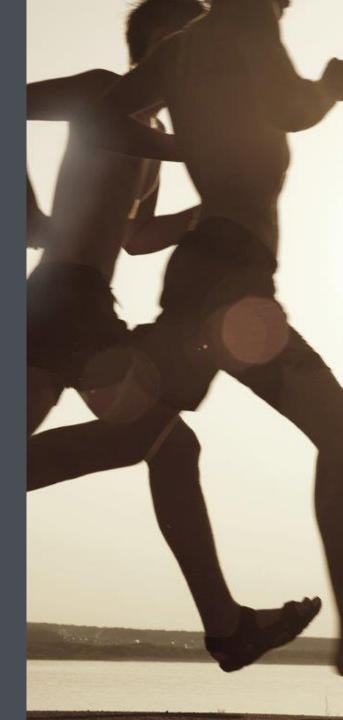


# Investor Presentation 2016 interim results

For the six months ended 31 August 2016



## **Contents**

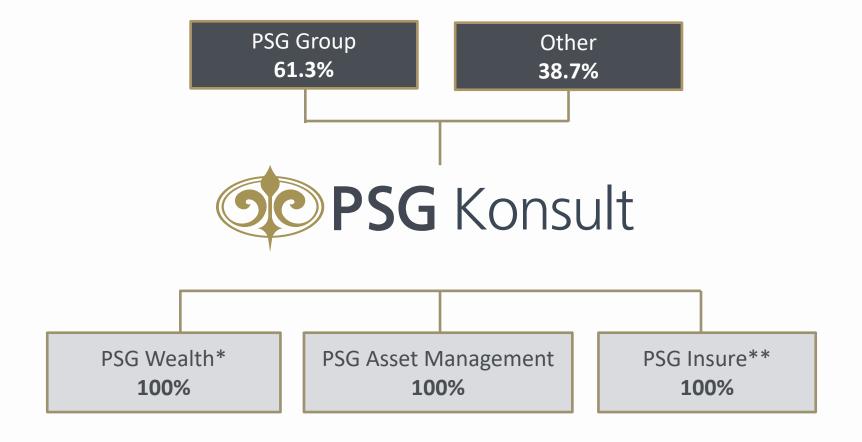
- 1. Overview
- 2. H1 2017 results
- 3. H1 2017 divisional performance
- 4. Highlights & focus
- 5. Conclusion
- 6. Appendices



## Overview



#### **PSG Structure**

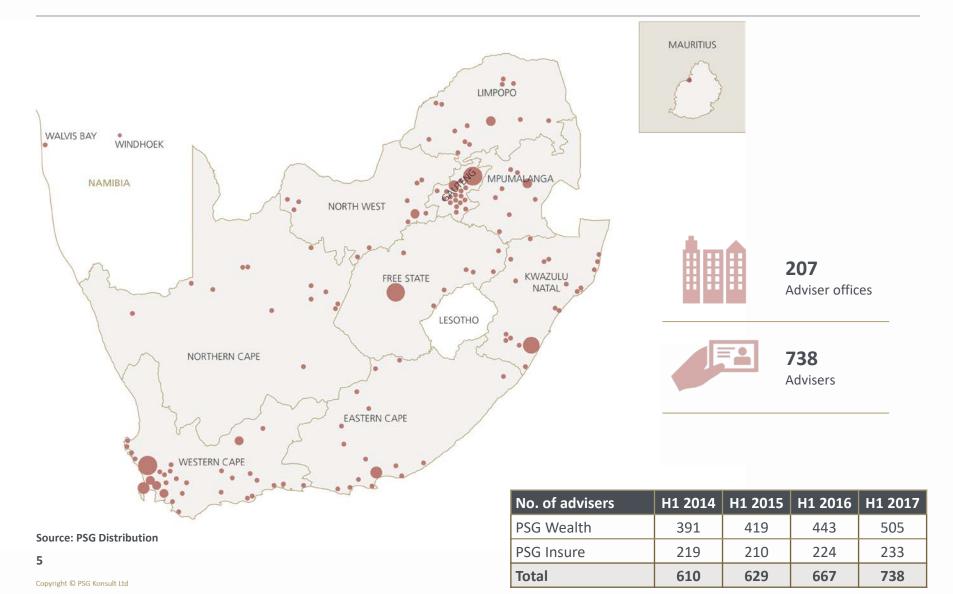


<sup>\*</sup> Includes PSG Employee Benefits

<sup>\*\*</sup> Includes Western National Insurance As at 31 August 2016

## A great company

#### Wealthy clients serviced where they reside



#### **Business characteristics**

- Equity market dependent
- Administration businesses people / systems dependent
- Not very balance sheet intensive
- Free cash flow generative
- Vulnerable to regulatory change



## H1 2017 Results



## **Key macro indicators**

#### Weakening economic environment

| Key indicators          | H1<br>2014 | %∆    | H1<br>2015 | %∆    | H1<br>2016 | %∆    | H1<br>2017 |
|-------------------------|------------|-------|------------|-------|------------|-------|------------|
| Rand / US\$             | 10.3       | 3.8%  | 10.7       | 24.5% | 13.3       | 10.9% | 14.7       |
| Cash Index – STeFI Call | 289        | 5.5%  | 305        | 6.4%  | 325        | 7.0%  | 348        |
| All Bond Index          | 420        | 11.7% | 469        | 5.4%  | 494        | 4.5%  | 516        |
| SA Property Index       | 479        | 12.3% | 538        | 20.1% | 646        | -1.7% | 634        |
| FTSE/JSE Index          | 42 228     | 20.7% | 50 959     | -1.9% | 49 972     | 5.5%  | 52 733     |



#### H1 2017 financial results overview

| Consolidated results                      | H1 2014<br><u>Rm</u> | %∆  | H1 2015<br><u>Rm</u> | %∆  | H1 2016<br><u>Rm</u> | %∆  | H1 2017<br><u>Rm</u> |
|---|----------------------|-----|----------------------|-----|----------------------|-----|----------------------|
| Headline earnings                         | 109                  | 34% | 145                  | 28% | 187                  | 15% | 214                  |
| Recurring headline earnings               | 109                  | 36% | 147                  | 27% | 187                  | 15% | 214                  |
| Weighted average no. of shares (millions) | 1 221                | 3%  | 1 260                | 1%  | 1 267                | 2%  | 1 290                |
| HEPS (Cents)                              | 8.9                  | 30% | 11.5                 | 28% | 14.7                 | 13% | 16.6                 |
| Recurring HEPS (Cents)                    | 8.9                  | 32% | 11.7                 | 26% | 14.7                 | 13% | 16.6                 |
|   |                      |     |                      |     |                      |     |                      |
| Assets under management (Rand billion)    | 85                   | 44% | 122                  | 16% | 142                  | 18% | 167                  |

| 7.55et5 under management (nama binion)     |     | 1476 |     | 1070 |     | 1070 | 107 |
|--|-----|------|-----|------|-----|------|-----|
| Assets under administration (Rand billion) | 202 | 32%  | 266 | 21%  | 321 | 10%  | 354 |
| Premiums (Rand billion) *                  | 0.9 | 11%  | 1.0 | 20%  | 1.2 | 8%   | 1.3 |

<sup>\*</sup> Excludes Short-term administration platform gross written premium to avoid duplication



#### **Core business results**

#### Financial results analysis – IFRS vs Core

| IFRS results (Core & Linked) | H1 2014<br><u>Rm</u> | %∆  | H1 2015<br><u>Rm</u> | %∆  | H1 2016<br><u>Rm</u> | %∆  | H1 2017<br><u>Rm</u> |
|------------------------------|----------------------|-----|----------------------|-----|----------------------|-----|----------------------|
| Total income                 | 1 210                | 26% | 1 530                | 14% | 1 740                | 71% | 2 967                |
| Total expense                | -957                 | 29% | -1 235               | 14% | -1 403               | 86% | -2 606               |
| Profit before tax            | 161                  | 45% | 232                  | 25% | 290                  | 17% | 338                  |

| Linked Investment business and other |     |      |     |      |     |       |        |  |  |  |  |
|--------------------------------------|-----|------|-----|------|-----|-------|--------|--|--|--|--|
| Income                               | 134 | 2%   | 136 | -37% | 86  | 1194% | 1 113  |  |  |  |  |
| Expense                              | -48 | 66%  | -79 | -39% | -48 | 2156% | -1 083 |  |  |  |  |
| Linked profit before tax             | 6   | 151% | 15  | -21% | 12  | 92%   | 23     |  |  |  |  |

| Core business   |       |     |        |     |        |     |        |
|---|-------|-----|--------|-----|--------|-----|--------|
| Income  | 1 076 | 29% | 1 394  | 19% | 1 654  | 12% | 1 855  |
| Expense   | -909  | 27% | -1 156 | 17% | -1 355 | 12% | -1 523 |
| Core profit before tax  | 155   | 40% | 217    | 28% | 278    | 13% | 315    |
| Core profit before tax (Excluding Intangible amortisation cost) | 166   | 40% | 232    | 27% | 294    | 14% | 336    |



## Headline earnings by division

| Headline earnings* | H1 2014<br><u>Rm</u> | %∆  | H1 2015<br><u>Rm</u> | %Δ  | H1 2016<br><u>Rm</u> | %∆  | H1 2017<br><u>Rm</u> |
|--------------------|----------------------|-----|----------------------|-----|----------------------|-----|----------------------|
| Wealth             | 71                   | 32% | 94                   | 28% | 120                  | 17% | 141                  |
| Asset Management   | 21                   | 63% | 34                   | 37% | 46                   | 2%  | 47                   |
| Insure             | 17                   | 4%  | 17                   | 16% | 21                   | 29% | 26                   |
| Total              | 109                  | 34% | 145                  | 28% | 187                  | 15% | 214                  |

<sup>\*</sup> Includes amortisation of intangibles of H1 2017: R21m (H1 2016: R16m; H1 2015: R15m, H1 2014: R11m) Note: Recurring & headline earnings the same for H1 2017. (All figures rounded to nearest R million)



#### **Financial trend**

#### We always look at our historical rolling track record

|  | FY<br>2006 | FY<br>2007 | FY<br>2008 | FY<br>2009 | FY<br>2010 | FY<br>2011 | FY<br>2012 | FY<br>2013 | FY<br>2014 | FY<br>2015 | FY<br>2016 | CAGR<br>% | H1<br>2016 | H1<br>2017 | YoY<br>Gwth<br>% |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-----------|------------|------------|------------------|
| AUA (Rbn)                              | 21         | 43         | 53         | 44         | 72         | 97         | 139        | 180        | 233        | 309        | 327        | 32%       | 321        | 354        | 10%              |
| AUM (Rbn)                              | 9          | 16         | 21         | 21         | 28         | 36         | 51         | 71         | 99         | 133        | 154        | 33%       | 142        | 167        | 18%              |
| Premiums<br>(Rbn) **                   | 0.4        | 0.8        | 1.0        | 1.4        | 1.5        | 1.6        | 1.6        | 1.6*       | 1.8        | 2.1        | 2.5        | 20%       | 1.2        | 1.3        | 8%               |
| Core Revenues (Rm)                     | 246        | 540        | 726        | 823        | 901        | 1 018      | 1 426      | 1 648      | 2 349      | 2 858      | 3 346      | 30%       | 1 654      | 1 855      | 12%              |
| Recurring<br>headline<br>earnings (Rm) | 17         | 46         | 87         | 97         | 90         | 92         | 151        | 174        | 251        | 341        | 409        | 37%       | 187        | 214        | 15%              |
| Shares in issue (m)                    | 379        | 695        | 732        | 733        | 730        | 733        | 1 072      | 1 210      | 1 221      | 1 261      | 1 274      | 13%       | 1 277      | 1 313      | 3%               |
| Recurring HEPS (cents)                 | 4.4        | 8.2        | 12.0       | 13.2       | 12.3       | 12.5       | 14.1       | 15.4       | 20.6       | 27.0       | 32.1       | 22%       | 14.7       | 16.7       | 13%              |
| Total advisers                         | 285        | 391        | 497        | 524        | 567        | 597        | 635        | 613        | 618        | 659        | 711        | 10%       | 667        | 738        | 11%              |

<sup>\*</sup> Includes Western National Premiums from Nov 2012

Source : PSG Finance

<sup>\*\*</sup> Excludes Short-term administration platform gross written premium to avoid duplication

O3 H1 2017 divisional performance



## Wealth plans

#### Growing and protecting client wealth

# Excellence in products & services

#### Top advisers

#### Superb platform

| Wealth assets split (Rm)   | FY 2016 | Market<br>movement | Net flows | H1 2017 | %   |
|----------------------------|---------|--------------------|-----------|---------|-----|
| Third party funds *        | 43 120  | 1 410              | 3 580     | 48 110  | 12% |
| PSG Multi Managed **       | 47 569  | 1 831              | 2 752     | 52 152  | 10% |
| Discretionary              | 35 709  | 1 316              | 1 844     | 38 869  | 9%  |
| Total managed assets       | 126 398 | 4 557              | 8 176     | 139 131 | 10% |
| Non discretionary          | 160 782 | 12 427             | 893       | 174 102 | 8%  |
| Third party administration | 12 067  | 668                | -373      | 12 362  | 2%  |
| Total wealth assets        | 299 247 | 17 652             | 8 696     | 325 595 | 9%  |

<sup>\*</sup> Includes PSG advisers single managed funds of R5.4bn for Feb 2016 and R5.4bn for Aug 2016



<sup>\*\*</sup> Includes PSG single managed funds of R5.6bn for Feb 2016 and R6.2bn for Aug 2016

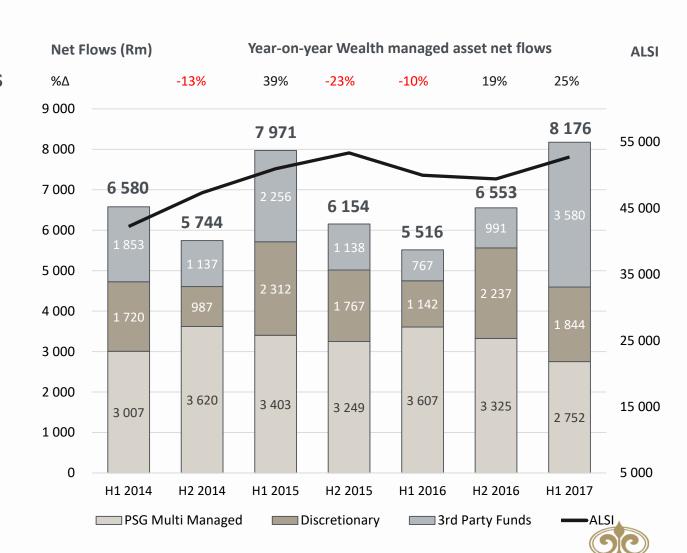
#### Wealth

#### Excellence in products and services

Independent process with advisers' oversight

Rapid growth in advisers

Negotiation with product providers



#### Top advisers

#### We continue to add top advisers to our PSG Wealth distribution business

| Wealth advisers (incl. EB) | H1 2014* | H2 2014* | H1 2015* | H2 2015* | H1 2016 | H2 2016 | H1 2017 |
|----------------------------|----------|----------|----------|----------|---------|---------|---------|
|                            |          |          |          |          |         |         |         |
| Balance – opening          | 384      | 391      | 406      | 419      | 434     | 443     | 480     |
| Net movement               | 7        | 15       | 13       | 15       | 9       | 37      | 25      |
| Balance – closing          | 391      | 406      | 419      | 434      | 443     | 480     | 505     |
| Growth                     | 2%       | 4%       | 3%       | 4%       | 2%      | 8%      | 5%      |

<sup>\*</sup> Restated to exclude advisers moved from Wealth to Insure during FY2016

- Up scale existing offices via new hires
- Greater penetration selected area
- Growth in number of advisers & average book size
  - Financial advisers new home at PSG unlocking and creating value for clients and themselves
  - Well positioned to support advisers: Open architecture, stable systems, risk & regulatory compliance allowing advisers to focus on client interaction



#### **Asset management plans**

#### Net new money at acceptable margin

#### **Focused marketing**

# **Investment** performance

#### Superb platform

| AM assets split ( <u>Rbn</u> )          | FY 2016 | Market movement | Net flows | H1 2017 | %    |
|---|---------|-----------------|-----------|---------|------|
|   |         |                 |           |         |      |
| PSG Single manager **                   | 20 584  | 1 317           | -219      | 21 682  | 5%   |
| PSG Money market and related assets *** | 5 187   | -               | -597      | 4 590   | -12% |
| PSG Segregated Portfolios ****          | 1 976   | 161             | -200      | 1 937   | -2%  |
| Total assets under management           | 27 747  | 1 478           | -1 016    | 28 209  | 2%   |
| Administered assets *                   | 47 644  | 1 825           | 2 749     | 52 218  | 10%  |
| Total AM assets                         | 75 391  | 3 303           | 1 733     | 80 427  | 7%   |

<sup>\*</sup> Excluded from total PSG assets under administration to eliminate duplication and white-labels (R66m at 31-Aug-16)



<sup>\*\*</sup> Includes PSG Advisers single managed funds of R4.2bn for Feb 2016 and R4.4bn for Aug 2016

<sup>\*\*\*</sup> Includes PSG Advisers single managed funds of R1.1bn for Feb 2016 and R1.1bn for Aug 2016

<sup>\*\*\*\*</sup> Majority of this outflow relates to an execution only institutional client

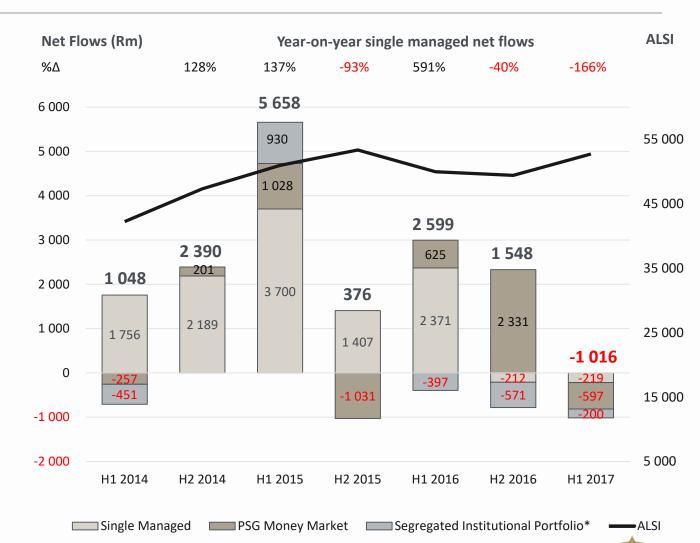
#### **Asset management**

'Brick by Brick' strategy

Long-term assets (retail emphasis)

Getting adequate margins

**Protect our capacity** 



<sup>\*</sup> Includes private clients and segregated money market portfolios

## **Asset management**

#### Solid long-term track record

| Single manager funds    | Performance            | 1-month rank   | 3-months rank | 6-months rank | 1-year<br>rank | 3-year<br>rank | 5-year<br>rank | 10-year<br>rank |
|-------------------------|------------------------|----------------|---------------|---------------|----------------|----------------|----------------|-----------------|
|                         |                        |                |               |               |                |                |                |                 |
| DCC Flovible            | Rank                   | 11             | 13            | 10            | 6              | 8              | 13             | 5               |
| PSG Flexible            | Return                 | 2.0%           | 1.1%          | 9.2%          | 11.0%          | 13.4%          | 16.2%          | 14.7%           |
|                         |                        |                |               |               |                |                |                |                 |
| DCC Faultu A            | Rank                   | 21             | 8             | 11            | 67             | 29             | 10             | 21              |
| PSG Equity A            | Return                 | 1.5%           | 2.7%          | 12.8%         | 6.3%           | 11.8%          | 16.8%          | 12.1%           |
|                         |                        |                |               |               |                |                |                |                 |
| DCC Dalamand A          | Rank                   | 28             | 16            | 45            | 61             | 27             | 23             | 14              |
| PSG Balanced A          | Return                 | 1.6%           | 0.9%          | 7.2%          | 8.4%           | 11.3%          | 14.1%          | 11.1%           |
|                         |                        |                |               |               |                |                |                |                 |
| DCC Ctoble              | Rank                   | 66             | 19            | 28            | 43             | 58             | NIA            | NIA             |
| PSG Stable              | Return                 | 1.1%           | 1.1%          | 5.5%          | 8.3%           | 8.5%           | N1             | N1              |
| N1 – The PSG Stable fur | nd does not have a 5/1 | 0-year history |               |               |                | 1st Quartile   | 2              | rd Quartile     |

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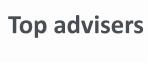
1<sup>st</sup> Quartile 3<sup>rd</sup> Quartile
2<sup>nd</sup> Quartile 4<sup>th</sup> Quartile

19 Source : MorningStar August 2016 report



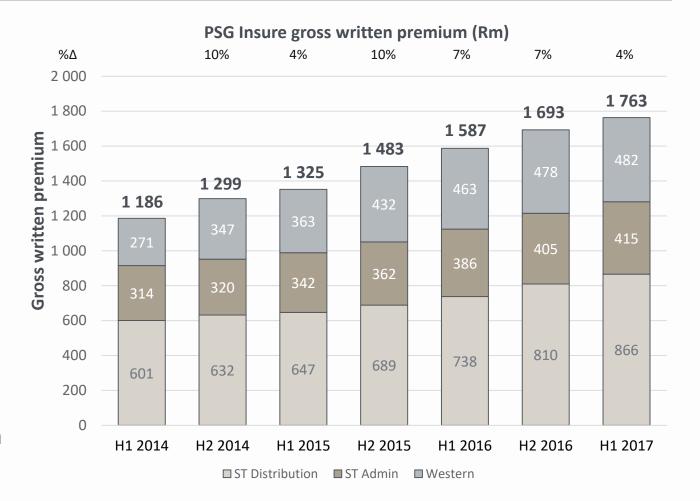
#### Insure

#### Grow gross written premium income



# Excellence in underwriting

**Superb platform** 



 $We stern\ acquisition-Nov'12$ 

\* Includes Short-term administration platform gross written premium



### Top advisers

#### We continue to add top advisers to our PSG Insure distribution business

| Insure advisers   | H1 2014* | H2 2014* | H1 2015* | H2 2015* | H1 2016 | H2 2016 | H1 2017 |
|-------------------|----------|----------|----------|----------|---------|---------|---------|
|                   |          |          |          |          |         |         |         |
| Balance – opening | 229      | 219      | 212      | 210      | 225     | 224     | 231     |
| Net movement      | -10      | -7       | -2       | 15       | -1      | 7       | 2       |
| Balance – closing | 219      | 212      | 210      | 225      | 224     | 231     | 233     |
| Growth            | -4%      | -3%      | -1%      | 7%       | 0%      | 3%      | 1%      |

<sup>\*</sup> Restated to exclude advisers moved from Wealth to Insure during FY2016

- Greater penetration selected area
- Growth in number of advisers & average book size
  - Financial advisers new home at PSG unlocking and creating value for clients and themselves
  - Well positioned to support advisers: Open architecture, stable systems, risk & regulatory compliance allowing advisers to focus on client interaction



#### **Western National Insurance**

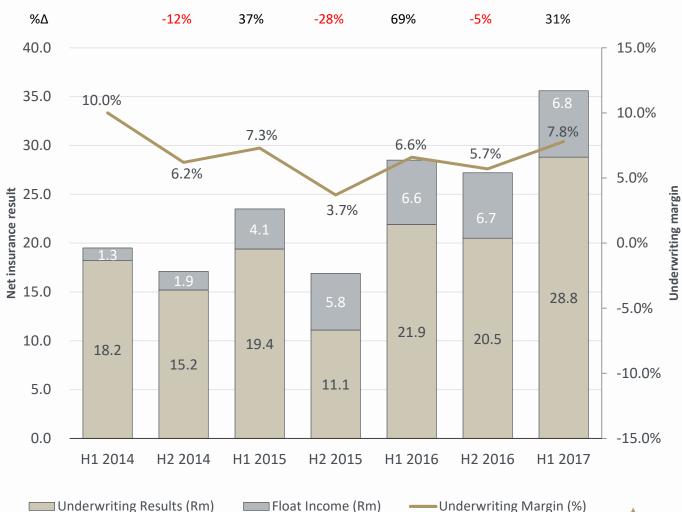
#### Insurance results

#### **Key differentiators**

- Personalised service to brokers
- Focus on commercial business

#### **Excellence in underwriting**

- Healthy insurance
   float level of R474m\*
- Limited insurance and investment risk retention levels



\* Conventional float R129m & ART float R345m



## **Reducing risk**

# Recurring revenues

# Margin enhancing

## Risk vs return

|                | <u>H1 14</u> | H1 15 | <u>H1 16</u> | H1 17 |
|----------------|--------------|-------|--------------|-------|
| Perf fees/HE   | 10.2%        | 7.0%  | 7.5%         | 6.6%  |
| Recurring HEPS | 8.9c         | 11.7c | 14.7c        | 16.6c |

|                               | H1 14 | H1 15 | H1 16 | H1 17 |
|-------------------------------|-------|-------|-------|-------|
| Op margin                     | 13.0% | 14.1% | 14.2% | 14.3% |
| Op margin<br>(excl perf fees) | 11.8% | 13.5% | 13.4% | 13.5% |
| C:I %                         | 66.2% | 63.0% | 63.0% | 63.6% |

|                        | <u>H1 14</u> | <u>H1 15</u> | H1 16 | H1 17 |
|------------------------|--------------|--------------|-------|-------|
| ROE                    | 23.8%        | 24.0%        | 23.9% | 22.9% |
| ROE<br>(excl. perf fee |              | 22.3%        | 22.1% | 21.4% |
| Debt:Equity            | 13.0%        | 4.6%         | 0.7%  | 0.2%  |

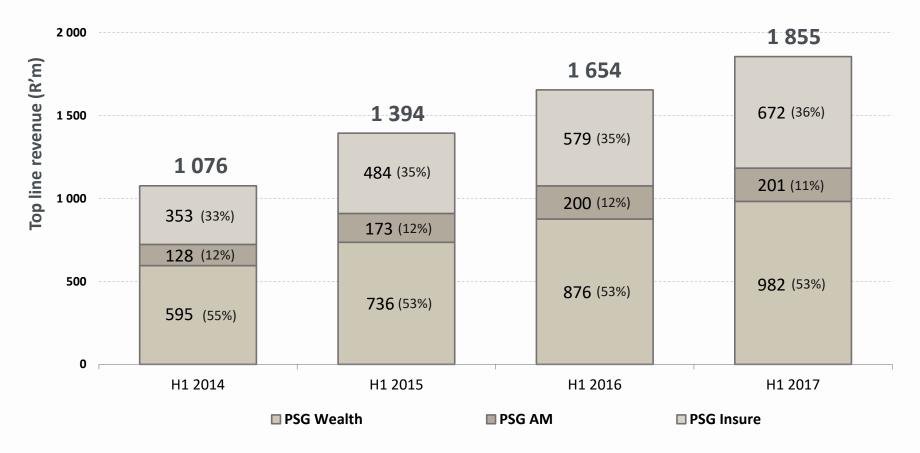


## 04 Highlights & focus



## **Top line focus**

Core operations (excl. IFRS consolidated fund and policyholder related income)



Total core revenue per division (excluding inter-segment income)





### **Key achievements**

#### Significant progress on top priorities

- Profitable strategic acquisitions (Mauritius Stockbroker)
- Growth in number and profitability of PSG Advisers (organic and acquisitions growth)
- Disposed of non-core operations
- Marketing Improvements (incl. TV campaign)
- PSG Wealth Platform re-organisation
- Daily dashboards monitoring key financial and operational metrics



## Conclusion



#### **Conclusion**

#### Business features underpinning our expectations for future success

- Largest independent adviser network in South Africa, with a broad geographic footprint that continues to expand
- Strong governance structures
- Clear growth opportunities for our businesses
- History of superior shareholder returns
- Focus on optimising risk adjusted return per share (restrict issuance of new shares)



## **END** | thank you



## Appendix



#### **TRI of PSG Konsult**

PSG Konsult performed better than JSE ALSI during tough times (in USD terms)

## Investment of R100 000 in PSG Konsult shares on 11 April 2005, and reinvesting all dividends received (net of DWT) and other distributions over period vs R100 000 invested on JSE ALSI

| Date       |         | PSG Konsult<br>investment<br>(R) | PSG Konsult<br>investment<br>(USD) | Annual<br>growth in<br>investment<br>(R) | Annual growth in investment (USD) | JSE ALSI<br>Total<br>Return<br>Index | JSE ALSI<br>Investment<br>(R) | JSE ALSI<br>Investment<br>(USD) | Annual<br>growth in<br>investment<br>(R) | Annual<br>growth in<br>investment<br>(USD) |
|------------|---------|----------------------------------|------------------------------------|--|-----------------------------------|--------------------------------------|-------------------------------|---------------------------------|--|--|
| 2005-04-11 | 250 000 | 100 000                          | 16 379                             |  |                                   | 1 311                                | 100 000                       | 16 379                          |  |  |
| 2006-02-28 | 260 725 | 286 797                          | 46 461                             | 187%                                     | 184%                              | 1 926                                | 146 929                       | 23 802                          | 47%                                      | 45%  |
| 2007-02-28 | 297 398 | 490 706                          | 67 645                             | 71%                                      | 46%                               | 2 670                                | 203 678                       | 28 078                          | 39%                                      | 18%  |
| 2008-02-28 | 309 914 | 526 854                          | 69 012                             | 7%                                       | 2%                                | 3 255                                | 248 335                       | 32 529                          | 22%                                      | 16%  |
| 2009-02-28 | 327 703 | 426 014                          | 42 816                             | (19%)                                    | (38%)                             | 2 032                                | 154 988                       | 15 577                          | (38%)                                    | (52%)                                      |
| 2010-02-28 | 351 652 | 509 895                          | 65 490                             | 20%                                      | 53%                               | 3 013                                | 229 848                       | 29 521                          | 48%                                      | 90%  |
| 2011-02-28 | 373 653 | 597 845                          | 85 553                             | 17%                                      | 31%                               | 3 723                                | 284 027                       | 40 645                          | 24%                                      | 38%  |
| 2012-02-28 | 395 168 | 790 336                          | 105 692                            | 32%                                      | 24%                               | 4 082                                | 311 393                       | 41 643                          | 10%                                      | 2%   |
| 2013-02-28 | 422 411 | 1 203 871                        | 136 169                            | 52%                                      | 29%                               | 4 870                                | 371 546                       | 42 025                          | 19%                                      | 1%   |
| 2014-02-28 | 435 546 | 2 177 731                        | 203 194                            | 81%                                      | 49%                               | 5 981                                | 456 251                       | 42 571                          | 23%                                      | 1%   |
| 2015-02-28 | 441 856 | 3 190 197                        | 277 314                            | 46%                                      | 36%                               | 6 946                                | 529 912                       | 46 064                          | 16%                                      | 8%   |
| 2016-02-29 | 447 709 | 3 080 237                        | 190 833                            | (3%)                                     | (31%)                             | 6 643                                | 506 779                       | 31 397                          | (4%)                                     | (32%)                                      |
| 2016-08-31 | 452 493 | 3 176 500                        | 220 084                            | 3%                                       | 15%                               | 7 203                                | 549 523                       | 38 074                          | 8%                                       | 21%  |
|            |         | 3 176 500                        | •                                  |  |                                   |                                      | 549 523                       | -<br>-                          |  |  |
| CAGR       |         |                                  |                                    | 35.5%                                    | 25.6%                             |                                      |                               |                                 | 16.1%                                    | 7.7%                                       |



## **Trading statistics**

#### Creating shareholder value

| Statistic                         | FY 09 | FY 10 | FY 11 | FY 12 | FY 13 | FY 14 | FY 15 | FY 16 | H1 17* |
|-----------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|--------|
| No. of shares in issue (millions) | 733   | 730   | 733   | 1 072 | 1 210 | 1 222 | 1 262 | 1 279 | 1 321  |
| No. of shares traded (millions)   | 1.7   | 6.7   | 9.5   | 14.9  | 21.2  | 31.4  | 61.8  | 113.9 | 160.4  |
| % of shares traded                | 0.2%  | 0.9%  | 1.3%  | 1.4%  | 1.8%  | 2.6%  | 4.9%  | 8.9%  | 12.1%  |
|                                   |       |       |       |       |       |       |       |       |        |
| Market capitalisation (Rm)        | 953   | 1 059 | 1 173 | 2 145 | 3 447 | 6 110 | 9 115 | 8 800 | 9 277  |
| Value of shares traded (Rm)       | 2     | 9     | 13    | 24    | 47    | 129   | 429   | 900   | 1 118  |
| % of market cap traded            | 0.3%  | 0.8%  | 1.1%  | 1.1%  | 1.4%  | 2.1%  | 4.7%  | 10.2% | 12.0%  |

<sup>\*</sup> Annualised trading statistics

