

Investec CCM FAQ

Q: Where can I find the mandate for an Investec Corporate Cash Manager account?

A: You can download the mandate by [clicking here](#).

Q: Can I login and view the account myself?

A: No, but you will receive regular statements from Investec. You can request ad hoc statements from ccm@psg.co.za.

Q: Can I open an Investec Corporate Cash Manager account if I am not a resident of South Africa?

A: No. The product has been created for SA residents only.

Q: Can I trade from my Investec CCM account?

A: No, it is a savings account only.

Q: How can I request a withdrawal from my Investec CCM account?

A: All instructions must be submitted in writing to ccm@psg.co.za with full banking details.

Q: Can I make third party payments?

A: Yes, you can request payments to third party accounts by emailing ccm@psg.co.za. Please provide all banking details for the payment.

Q: How long does it take to receive the requested payments?

A: All instructions received before 12pm on working days will be processed on the same day and should reflect in your bank account within 24 hours of being processed.

Q: If I have an existing account with the PSG Wealth trading and investment platform for another product, do I need to provide my FICA documentation again?

A: As long as your FICA is up to date we can process your account without you having to re-submit your [FICA documentation](#). If it is out of date you will need to re-submit your FICA documentation to ccm@psg.co.za.

Q: Where do I get my account details?

A: Once the mandate and FICA details have been approved you will receive confirmation that your account is open from a cash placement specialist. The processing of account details usually takes 24 hours.