

# **Transfer Form**

### A. Important information

PSG Collective Investments (RF) Limited administers the unit trusts. It is authorised to do so as a manager in terms of the Collective Investment Schemes Control Act. In this form it is referred to as PSG Asset Management. If you require assistance in completing this form, please contact Client Services on 0800 600 168.

- Please complete all sections of this form.
- Note that the PSG Wealth funds are only available for investment through a PSG adviser where appropriate solutions have been determined via the PSG advice process.
- The completed form should be emailed to local.instructions@psgadmin.co.za or faxed to PSG Asset Management, on +27 (11) 263 6099.
- Please refer to the terms and conditions on the application form regarding faxed and e-mailed instructions.
- Please inform us in writing should any of your personal details change.

#### **B.** Investor details

Investor account number				
First name(s) / contact person				
Surname (for individuals)				
Registered name (for institutions)				
ID number / registration number				
Contact number				
Email address				
What industry do you work in?				
What is your occupation?				
What is the purpose of your transfer?				
What is your source of wealth?				
Tax number				
Are you a foreign public official or a domestic prominer	nt influential person?	Yes	No	
If yes, please specify				

## C. Transfer instruction (Transfers can only be made by existing investors, except estate lates)

Source Fund Transfer from Fund Account No.	Investor name	No. of units/rand amount	*Target Fund Transfer to Fund Account No. (Existing Account)	*Investor name (Existing Account)	Fund Name and Class

In the case of 100% transfer, where the income distribution set up method is "reinvestment" and a debit order is being cancelled, any pending income distribution and/or uncleared units will be reinvested into the Target Fund Account.



# D. Details of individual/institution you are transferring to

		r									
	Investor account numbe										
	First name(s) / contact p	erson									
	Surname (for individuals	s)									
	Registered name (for ins	stitutions)									
	ID number / registration	number									
	Contact number										
	Email address										
,	What industry do you w	ork in?									
	What is your occupation	1?									
,	What is the purpose of y	our transfe	er?								
,	What is your source of w	vealth?									
	Tax number										
	Are you a foreign public	official or a	domestic promine	ent influential perso	on?		Yes		]	No	
	If yes, please specify		·				Į.				
	Standing instruction (only for investors with existing Standing Instruction)  Your monthly standing instruction may be affected by your switch instruction. Please indicate in the table below:										
		instruction	тау ре аттестей р	y your switch instr	uction. Please indic	cate in the table be	elow:				
			*Debit	order to	*Regular wi	thdrawals to			Phas	e-In	
	Fund name	Class					Rem			e-In Be car	ncelle
	Fund name		*Debit	order to	*Regular wi	thdrawals to	Rem	ain			ncelle
	Fund name		*Debit	order to	*Regular wi	thdrawals to	Rem	ain			ncelled
	Fund name		*Debit	order to	*Regular wi	thdrawals to	Rem	ain			ncelled
	*All such withdrawals from my/our account with the debit order and the instruction of the	om my/our ese drawing ruction is re the note there se complete	Remain unchanged  account shall be true. I/We agree to paceived after the 22 te is a 40 (forty) day	Be cancelled  Be cancelled  reated as though the ray any bank charges and of the month, the ray holding period on	*Regular wi Remain unchanged  ey have been signed and costs relating this cancellation will debit order payments.	Be cancelled  Be cancelled  In the cancelled by me/us person to this debit order a conly take effect from this.	Rem unch	d I/we	e requould you	est the lou wish	oank to to can I mont
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	*All such withdrawals fr my/our account with the debit order and the instr notice is received. Pleas *For any changes pleas sheets#asset-managem Declaration I/We, the undersigned, I the date of receipt of the of the PSG Money Marke	om my/our ese drawing ruction is re se note ther se complete set experts of the complete set experts of the complete set Fund, between the complete of the complete set Fund, between the complete of the comp	Remain unchanged  account shall be trees. I/We agree to paceived after the 22re is a 40 (forty) day the the Regular With notice, in accordant struction by me/us fore 11h00 on the but that this investment.	eated as though the yany bank charges and of the month, the yand holding period on hidrawal Payment are with the provision (subject to the instructions of the provision of the provision (subject to the instructions of the provision of the pro	*Regular wi Remain unchanged  bey have been signed and costs relating to his cancellation will debit order payment to the form of the trust Deer function having been been seems and condition	d by me/us person to this debit order a only take effect from the website, ht	Rem unch ally, an authorit m the 1 ttps://w	d I/we y. Shotst day	d requipment of the sequence o	est the lou wish e second	bank to to can I mont

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has not already been given on the original application form.



#### G. Financial adviser fees

#### Annual management fee

PSG Asset Management charges a fee for administrative and related services rendered to investors. This fee is included in the price of the fund. Please refer to the Unit Trust Summary form on our website for a list of the annual management fees applicable to each of the portfolios.

#### **Financial Adviser fees**

Initial adviser fee: The financial adviser may receive an initial fee, per agreement with the client.

Ongoing adviser fee: The financial adviser may receive an additional ongoing fee, per agreement with the client, and is paid monthly via a sale of units

Administrative adviser fee: This is paid monthly to the financial adviser by PSG Asset Management out of the annual management fee i.e. it is included in the price of the fund.

The administrative and ongoing fee in total may not exceed 1.20% p.a. per portfolio, with the exception of the PSG Money Market Fund which may not exceed 0.50%.

I/We, the investor, hereby confirm to PSG Asset Management that the FSP indicated in Section G is my appointed financial adviser and authorise the payment of the fees as stipulated in the table under Section C to him/her.

I/We understand that the ongoing adviser fee will be facilitated by the monthly sale of units from my investment before being paid to my appointed Financial Adviser.

I/We understand that the initial and ongoing adviser fees are negotiated between the investor and the Financial Adviser and I cannot hold PSG Asset Management liable for acting on the negotiated instructions.

Signature of the investor / Authorised signatory

Signature of financial adviser

#### H. Financial adviser declaration

- I, an accountable institution so defined, warrant that I have established and verified the true identity of the Investor in accordance with the Financial Intelligence Centre Act 38 of 2001 (FICA) and confirm that identity checks have been undertaken to confirm that the Investor's name, address and identity as shown in this application form are true and correct.
- I warrant that I have risk rated the client in terms of FICA as follows. A copy of the FICA risk rating result must be attached with this application.

Investor FICA Risk Ratin	g High	Medium	Low	
Name of FSP		Name of financial adviser		
FSP number		PSGAM adviser code		
Signature of financial advise	er			
Date				

### I. Authorisation, declaration and acknowledgement

- I/We, the undersigned, hereby authorise PSG Asset Management to act upon instructions by facsimile / e-mail with regard to my/our investment in PSG Asset Management without liability in respect of any transfer, payment or other act done in accordance with such instructions and notwithstanding the absence of proof that the same was signed or sent by me/us and indemnify PSG Asset Management against any claim that may arise from my/our transacting by facsimile/email.
- I/We warrant that the information contained herein is true and correct, and that, where this application is signed in a representative capacity, I/we have the necessary authority to do so and that this transaction is within my/our powers.
- I/We warrant that all funds invested with PSG Asset Management are not the proceeds of unlawful activities and warrant that I/we have not contravened any anti-money laundering legislation and regulation applicable to me/us.
- I/We understand that the whole application, read with the Trust Deed, constitutes the entire agreement between PSG Asset Management and myself/ourselves and agree to be bound by the terms and conditions contained therein.
- I/We confirm that I/we have read and understand the terms and conditions as per the application form and agree to be bound by it, prior to completing this form.



- I/We hereby consent to PSG Asset Management making enquiries of whatsoever nature for the purpose of verifying the information disclosed
  and consent to PSG Asset Management obtaining any other information about me/us from any source whatsoever to enable PSG Asset
  Management to process this transaction form.
- I/We are aware of and consent to all costs relating to the investment.
- I/We confirm that I/we understand the risk profile of this investment and that it is my/our obligation to familiarise myself/ourselves with and accept the risks associated with this investment.
- I/We confirm that I/we have read and understood the minimum disclosure documents of the chosen fund/s selected for investment, the general terms, conditions and declarations and acknowledge that further information is available on PSG's website at <a href="https://www.psg.co.za/asset-management">www.psg.co.za/asset-management</a>.
- I/We confirm that I/we have performed the Effective Annual Cost calculation using the <u>EAC Calculator</u> and obtained all costs applicable to my/our investment.

#### J. Protection of Personal Information Act

of the Protection of Personal Information Act.

PSG Asset Management collects personal information about you to process and maintain your investment. PSG Asset Management will not share this information outside of the PSG Group, its associated groups or authorised agents. To provide you with an effective service, PSG Asset Management may be required to share this information with its administrators and authorised agents who perform certain services for us, your financial adviser or broker, as well as with any regulatory bodies as the law requires. PSG Asset Management may share your information with foreign regulatory bodies if required. Your information is used for administrative, operational, audit, marketing, research, legal and record keeping purposes. PSG Asset Management will take all reasonable steps necessary to secure the integrity of any personal information which we hold about you and to safeguard it against unauthorised access. You have access to your information at any time and can ask us to correct or delete any information we have in our possession.

I/we consent to the processing of my/our personal information/data and the disclosure of my/our personal information/data to any tax authority and/or as may be required to comply with FATCA and the Common Reporting Standard (CRS). I consent to PSG Asset Management making enquiries of whatsoever nature for the purpose of verifying the information disclosed in this application and I expressly consent to PSG Asset Management obtaining any other information concerning me from any source whatsoever to enable PSG Asset Management to process this application.

Should this be a 100% transfer and you wish to terminate the business relationship, please tick the block to invoke your right to be forgotten in terms

I/we

confirm that I/we have read and understood the minimum disclosure documents of the chosen fund/s selected for investment, the general terms, conditions and declarations and acknowledge that further information is available on PSG's website at <a href="https://www.psg.co.za/asset-management">www.psg.co.za/asset-management</a>.

Signature of the investor / Authorised signatory

Print name

Date

#### Complaints

Please do not hesitate to contact us if you are not satisfied with this investment or the services from the Management Company. A complaint must be submitted to the Compliance Officer. The contact address of the Compliance Officer is:

1st Floor, PSG House, Alphen Park, Constantia Main Road, Constantia, 7806 or email <a href="mailto:psgamcompliance@psg.co.za">psgamcompliance@psg.co.za</a>.

The Compliance Officer will acknowledge the complaint in writing and will inform the investor of the contact details of the persons involved in the resolution thereof.

If an investor is not satisfied with the response from PSG Asset Management or if an investor has a complaint about the advice given by the Financial Adviser, he/she has the right to address his/her complaint in writing to the Ombud for Financial Services Providers

P O Box: 74571, Lynnwood Ridge, 0040 Telephone: +27 (12) 470 9080

Fax: +27 (12) 348 3447 Email: <u>info@faisombud.co.za</u>