

PSG Collective Investments (RF) Limited

Disclaimer

PSG Collective Investments (RF) Limited is authorised as a manager in terms of the Collective Investment Schemes Control Act. It is referred to in this document as PSG Asset Management.

Collective Investment Schemes (CIS) in securities are generally medium to long-term investments. The value of participatory interests (units) or the investment may go down as well as up and past performance is not a guide to future performance. CIS are traded at ruling prices and can engage in borrowing and scrip lending. The portfolios may borrow up to 10% of its market value to bridge insufficient liquidity. The portfolios may be capped at any time in order for them to be managed in accordance with their mandate.

Pricing: Prices are published daily and available on the websites <https://www.psg.co.za/about-us/psg-asset-management>, <https://www.psg.co.za/about-us/psg-wealth> and in the daily newspapers. Unit trust prices are calculated on a Net Asset Value basis, which is the total market value of all assets in the portfolio including any income accruals and less any permissible deductions from the portfolio, divided by the number of units in issue. Fluctuations or movements in the exchange rates may cause the value of underlying international investments to go up or down. Where foreign securities are included in a portfolio, the portfolio is exposed to risks such as potential constraints on liquidity and the repatriation of funds, macroeconomic, political, foreign exchange, tax, settlement and potential limitations on the availability of market information.

Fees: A schedule of fees and charges and maximum commissions is available on request from PSG Collective Investments (RF) Limited. Commission and incentives may be paid and, if so, are included in the overall costs. Forward pricing is used.

Yield: Where a portfolio derives its income from interest-bearing instruments, the yield is calculated daily based on the historical yield of such instruments.

Performance: Performance is calculated for the portfolio and individual investor performance may differ as a result thereof. Different classes of participatory interest can apply to these portfolios and are subject to different fees, charges and possibly dividend withholding tax and will thus have differing performances. Annualised performances show longer term performance rescaled over a 12-month period. Individual performance may differ as a result of initial fees, the actual investment date, the date of reinvestment and dividend withholding tax. The portfolio is valued at 15h00 daily. Income distributions are net of any applicable taxes. Investment performance data is for illustrative purposes only. Actual performance figures are available on request.

Cut-off times: The cut-off time for processing investment transactions is 14h30 daily, with the exception of the PSG Money Market Fund which is 11h00 to transact at the ruling price on the day. For once-off collections the application must be received by 12h00 in order to transact at the ruling price on that day, with the exception of the PSG Money Market Fund which is 11h00. Where an investment is done through a platform, please note the cut-off date will be determined by the platform.

TER: The Total Expense Ratio (TER) is the annualised percentage of the portfolio's average assets under management that has been used to pay the portfolio's actual expenses over the past three years. The TER includes the annual management fees that have been charged, VAT, other expenses namely audit fees, trustee fees and any performance fees where applicable. A higher TER ratio does not necessarily imply a poor return, nor does a low TER imply a good return. As unit trust expenses vary the current TER cannot be regarded as an indication of future TERs. The sum of the TER and transaction costs is shown as the Total Investment Charge.



Transaction costs: Transaction costs are shown separately. Transaction costs are a necessary cost in administering the Financial Product and impacts Financial Product returns. They should not be considered in isolation as returns may be impacted by many other factors over time including market returns, the type of Financial Product, the investment decisions of the fund manager and the TER.

Redemptions: The ability of a portfolio to repurchase is dependent upon the liquidity of the securities and cash of the portfolio. To protect investors, a manager may suspend repurchases for a period, subject to regulatory approval, to await liquidity. A suspension ensures that the sale of a large number of units will not force PSG Collective Investments to sell the underlying investments at a price in the market which could have a negative impact on investors. PSG Collective Investments will keep all investors informed should a situation arise where such suspension is required.

Regulation 28 compliant funds: The South African retirement fund industry is governed by the Pension Funds Act No. 24 of 1956. Regulation 28 of the Pension Funds Act prescribes the maximum limits in asset classes that an approved retirement fund may invest in. Exposures in excess of the limits will be corrected immediately, except where due to a change in the fair value or characteristic of an asset, e.g. market value fluctuations, in which case they will be corrected within a reasonable time period.

Additional information: Additional information is available free of charge on the website and may include publications, brochures, application forms and annual reports.

Trustee: The Standard Bank of South Africa Limited, The Towers, 2 Heeregracht Street, Cnr Hertzog Boulevard, Cape Town, 8001.
Tel: +27 (21) 401 2443.
E-mail: Compliance-PSG@standardbank.co.za

Conflict of Interest Disclosure: The portfolio may from time to time invest in a portfolio managed by a related party. PSG Collective Investments (RF) Limited or the fund manager may negotiate a discount in fees charged by the underlying portfolio. All discounts negotiated are re-invested in the portfolio for the benefit of the investor. Neither PSG Collective Investments (RF) Limited nor the fund manager retains any portion of such discount for their own accounts. The fund manager may use the brokerage services of a related party, PSG Securities Limited.

Money Market: The PSG Money Market Fund maintains a constant price and is targeted at a constant value. The quoted yield is calculated by annualising the average seven-day yield. A money market portfolio is not a bank deposit account. Excessive withdrawals from the portfolio may place the portfolio under liquidity pressures and in such circumstances a process of ring-fencing of withdrawal instructions and managed payouts over time may be followed. The total return to the investor is made up of interest received and any gain or loss made on any particular instrument. In most cases the return will merely have the effect of increasing or decreasing the daily yield but in the case of abnormal losses it can have the effect of reducing the capital value of the portfolio.

Fund of Funds: A Fund of Funds portfolio invests in portfolios of Collective Investment Schemes, which levy their own charges, which could result in a higher fee structure for Fund of Funds portfolios.

Feeder Funds: A Feeder Fund is a portfolio which, apart from assets in liquid form, invests in a single portfolio of a Collective Investment Scheme, which levies its own charges and which could result in a higher fee structure for the Feeder Fund.

Performance Data: Figures quoted are from © 2021 Morningstar Inc. All Rights Reserved. All performance data is for a lump sum, net of fees, includes income and assumes reinvestment of income on a NAV to NAV basis.



Fund Manager: PSG Asset Management (Pty) Ltd is the delegated fund manager of the PSG Single-managed funds. PSG Multi-Management (Pty) Ltd is the delegated fund manager of the PSG Multi-Management Funds as well as the investment advisor to PSG Wealth Financial Planning (Pty) Ltd, the delegated fund manager of the PSG Wealth funds. All are authorised financial services providers under the Financial Advisory and Intermediary Services Act 2002. PSG Asset Management (Pty) Limited (FSP no. 29524), PSG Multi-Management (Pty) Ltd (FSP no. 44306), PSG Wealth Financial Planning (FSP 728) and PSG Collective Investments (RF) Limited are subsidiaries of PSG Financial Services Limited. PSG Collective Investments (RF) Limited retains full legal responsibility for the third-party named portfolios. PSG Collective Investments (RF) Limited does not provide any guarantee either with respect to the capital or the return of the portfolios.

Contact details: PSG Collective Investments (RF) Limited can be contacted on +27 (21) 799 8000, and toll-free on 0800 600 168 or email: assetmanagement@psg.co.za.

TERMS AND CONDITIONS

The application form and the Deed will form the agreement between the investor and PSG Asset Management. The Agreement will be administered in terms of the Collective Investment Schemes Control Act, 45 of 2002 ("the Act"). This Agreement shall be construed and interpreted in accordance with the laws of the Republic of South Africa.

It is the policy of the PSG Asset Management Board of Directors to comply with South African money laundering legislation to prohibit and actively prevent the use of its worldwide operations for criminal purposes. When any investment is made, additional documentation for identification and verification purposes may be requested to enable compliance with money laundering regulations.

Participatory interests (units) will be bought at the NAV price calculated on that day.

Participatory interests (units) will be sold at the NAV price and paid to the investor in accordance with the requirements of the Act and the relevant Trust Deed.

The fully completed application form, together with proof of deposit and any additional supporting documentation as required by PSG Asset Management must be received before 14h30, or 11h00 for the PSG Money Market Fund, to be transacted at the closing price for that day. Where an investment is done through a platform, please note the cut-off date will be determined by the platform.

Requests to redeem from the PSG Money Market Fund must be received by PSG Asset Management before 11h00 to be transacted on that day.

PSG Asset Management will not proceed with any transaction if there is any doubt as to the validity of any signatures or if PSG Asset Management deem the instruction to be incomplete in any way. An instruction will be deemed complete on receipt of cleared identifiable funds in the correct bank account and all requested information.

All payments will be electronically transferred into the bank account of the investor only. PSG Asset Management does not make any third-party payments.

Only signed written instructions from the investor or its duly authorised representative will be acted upon.

The annual management fee is levied monthly on the daily value of the portfolio.

Commission and incentives may be paid and if so, would be included in the overall cost.

Distributions are reinvested, unless otherwise instructed, and investors are allocated additional participatory interests (units) in the portfolio.



PSG Asset Management is obliged to pay Withholding Tax on your behalf and will deduct this tax before we distribute the distribution to you. The amount of tax you pay is based on various factors, including your tax residency. The maximum tax rate for South African residents is defined in the Income Tax Act. Other tax rates depend on the Double Taxation Agreement between South Africa and your resident country.

Investment statements will be issued quarterly.

PSG Asset Management will not be liable for any loss incurred due to incorrect information being supplied by the investor.

Without prejudice to any other rights which PSG Asset Management may have in terms hereof or at law the Investor agrees that PSG Asset Management shall be entitled to recover from the Investor any amount of money paid to the investor, which the investor is not entitled to for whatsoever reason, including interest thereon.

The investor's domicilium citandi et executandi for all notices and processes to be given in terms hereof, is the address detailed on this application form or as notified in writing to PSG Asset Management.

Should PSG Asset Management be prevented from fulfilling any of its obligations in terms of this application as a result of an event not within the reasonable control of PSG Asset Management, those obligations shall be deemed to have been suspended to the extent that and for as long as PSG Asset Management is so prevented from fulfilling those obligations.

Only emailed instructions sent to local.instructions@psgadmin.co.za will be acted on.

If you require financial advice it is your responsibility to appoint a financial adviser. PSG Asset Management does not provide financial advice.

It is further your responsibility to ensure:

- you understand the risk profile and suitability of your investment and that it is your obligation to familiarise yourself with and accept the risks associated with your investment.
- that you have read and understood the minimum disclosure documents of the chosen fund/s selected for investment, the general terms, conditions and declarations and acknowledge that further information is available on PSG's website at www.psg.co.za/asset-management.
- performed the Effective Annual Cost calculation using the EAC Calculator and obtained all costs applicable to my planned investment

PSG Wealth funds are only available for investment through a PSG adviser where appropriate solutions have been determined by the PSG advice process.

Unclaimed assets

As a member of the Association for Savings and Investment SA (ASISA), PSG Asset Management follows ASISA's Unclaimed Assets standard. An unclaimed asset is any unit trust investment on which there have been no transactions for ten years, or in the case of a deceased estate, more than three years have passed since we have received the notice of death. PSG Asset Management will continue reinvesting all income distributions and withdrawal payments until the unit trust is sold, regardless of the time frame.

PSG Asset Management will follow a process of tracing investors or beneficiaries on any unclaimed assets. Any reasonable administrative costs incurred to trace the investor may be recovered from the value of the portfolio, thereby reducing the value of your investment. Tracing will cease where the value of the unit trust investment is less than R1000 and the costs of tracing exceeds the benefit of tracing.

To prevent your investment becoming an unclaimed asset, it is your responsibility to inform us of any change in your personal information.



You consented to PSG Asset Management using, including sharing your personal information, to facilitate the tracing process where required.

Protection of Personal Information Act

PSG Asset Management collects personal information about you to process and maintain your investment. PSG Asset Management will not share this information outside of the PSG Group, its associated groups or authorised agents. To provide you with an effective service, PSG Asset Management may be required to share this information with its administrators and authorised agents who perform certain services for us, your financial adviser or broker, as well as with any regulatory bodies as the law requires. PSG Asset Management may share your information with foreign regulatory bodies if required. Your information is used for administrative, operational, audit, marketing, research, legal and record keeping purposes. PSG Asset Management will take all reasonable steps necessary to secure the integrity of any personal information which we hold about you and to safeguard it against unauthorised access. You have access to your information at any time and can ask us to correct or delete any information we have in our possession.

You have consented to the processing of your personal information/data and the disclosure of your personal information/data to any tax authority and/or as may be required to comply with FATCA and the Common Reporting Standard (CRS). You consented to PSG Asset Management making enquiries of whatsoever nature for the purpose of verifying the information disclosed in your application and expressly consented to PSG Asset Management obtaining any other information concerning you from any source whatsoever to enable PSG Asset Management to process your application/transaction.

Compliance department

If you are not satisfied with this investment or the services from the Management Company, a complaint must be submitted to the Compliance Officer. The contact address of the Compliance Officer is: 1ST Floor, PSG House, Alphen Park, Constantia Main Road, Constantia, 7806 or email psgamcompliance@psg.co.za. The Compliance Officer will acknowledge the complaint in writing and will inform you of the contact details of the persons involved in the resolution thereof.

Complaints

If an investor is not satisfied with the response from PSG Asset Management or if an investor has a complaint about the advice given by the Financial Adviser, he/she has the right to address his/her complaint in writing to the Ombud for Financial Services Providers.

P O Box 74571, Lynnwood Ridge, 0040

Telephone: +27 (12) 470 9080,

Email: info@faisombud.co.za

